

Cabinet Member Q&A

Cllr Simon Hall – Cabinet Member
for Finance & Resources

Areas covered

- Previous Scrutiny Recommendations
- Commissioning
- Contract Management
- Workforce
- Digital
- Prevention

Previous Scrutiny Recommendations

- Overwhelmingly implemented
- Work going on where not fully implemented
- Support for EU Nationals being put in place
- Asset investment strategy working as per policy that incorporates your recommendations
- Devolution, including role of members, ongoing and being developed

Commissioning Responsible trade

London Living Wage

- All directly employed staff paid the London Living Wage
- Contract requirement for relevant suppliers



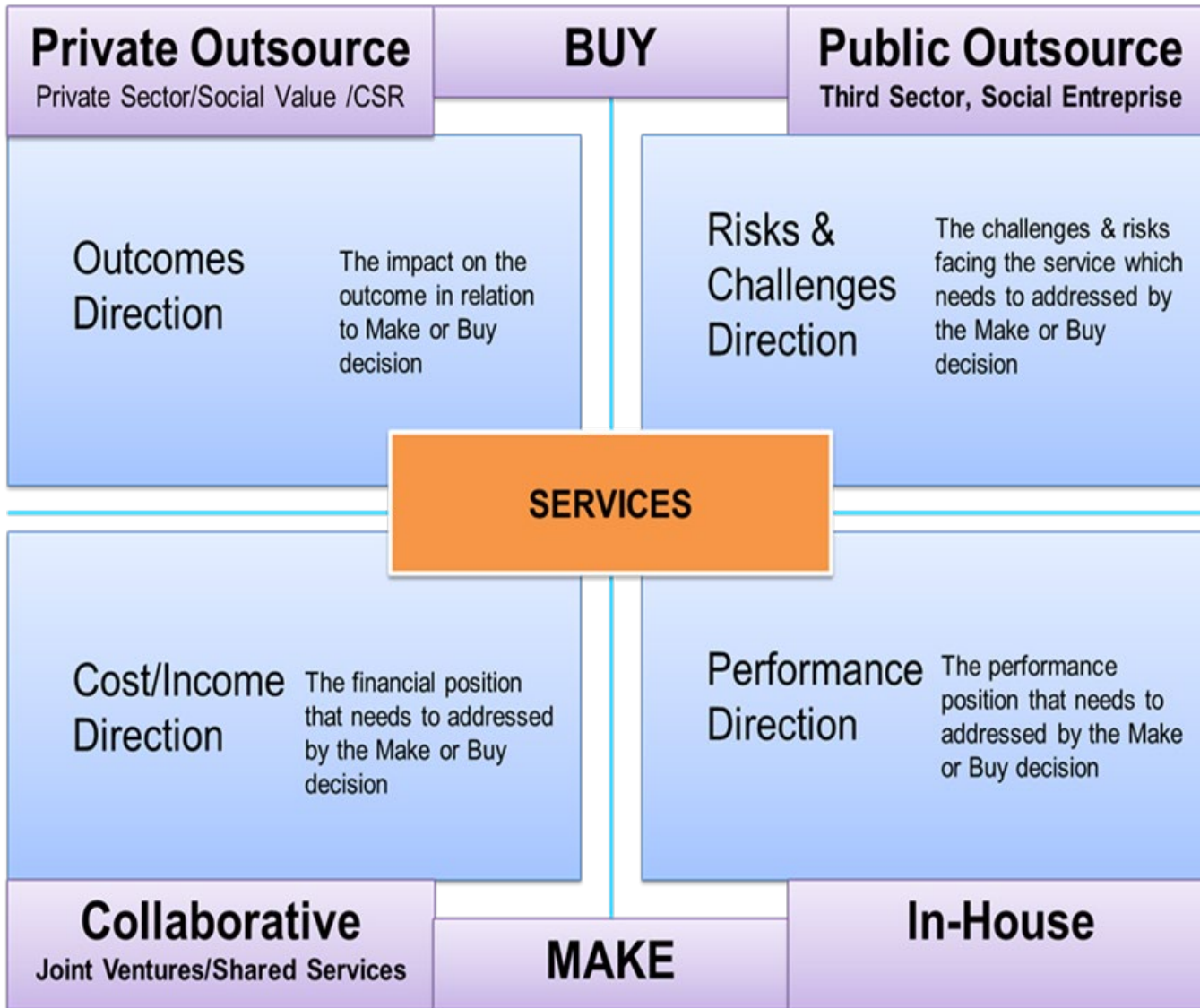
Unison Ethical Care Charter

Unite Construction Charter

Co-Operative Modern Slavery Charter

Support for EU workers engaged on Council business

Commissioning Delivery models



- Good appetite to risk
- Actively shape the market and develop mixed economy of provision
- In-house provision – SEN Transport & libraries
- Wholly / partly owned companies – School improvement, development company, retail model for equipment services
- Integrated commissioning with partners – health & social care, One Alliance
- Joint working with other LA's – South London Children's Commissioning Programme & South London Waste Partnership

Clear Presumption For In-House



In Housing of Services

- Facilities Management (Parts)
- Equipment Service
- SEN Transport
 - Some done, more agreed over next three years
- Libraries
- Enforcement Agents
- Grounds Maintenance
- IT (Parts)

And Much More To Come!

Commissioning Social Value

Requirement on commissioners to **consider** the economic, environmental and social benefits of their approaches to procurement **before the process starts.**

Delivering added value through contracts

- Get greater bang for our buck
- Leverage resources and skills of suppliers to benefit our communities

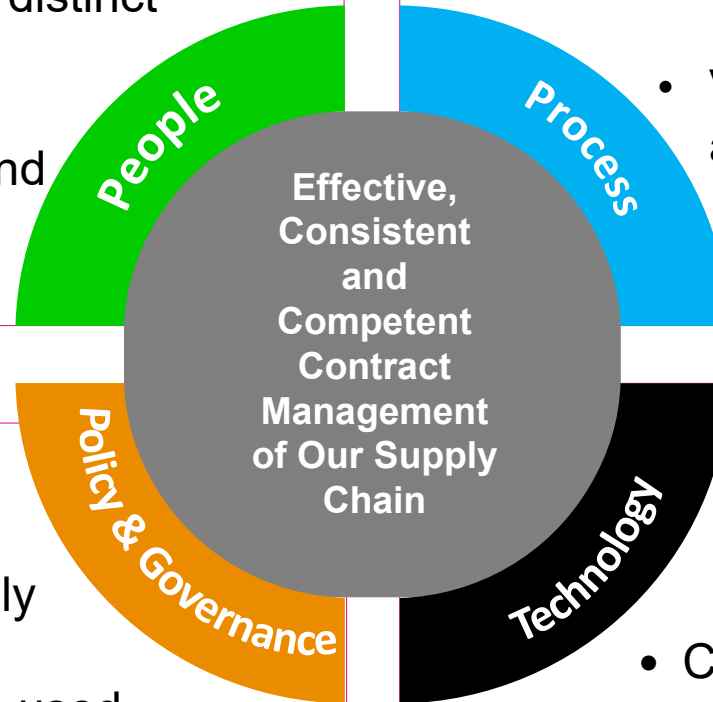
Developing the local economy and employment

- Driving local growth by keeping more £ in Croydon
- Ensuring apprenticeships, training and local employment integral

Croydon's Vision for Contract Management

- Clarity of roles and responsibilities between the Contracts Hub and other parts of the organisation, with distinct roles identified
- Training needs assessment and training plan for everyone involved

- Best practice contract management framework in place with a mandate to comply
- Standard templates created & used by all e.g. Contract Management Plan, Risk Register, KPIs
- Clear accountabilities between '*professional contract management function*' and service providing overall ownership



- Collective executive buy in & championing of the approach
- Visibility of performance available across the Council
- One version of the truth visible to all
- Combined financial, performance and contractual data
- Visualisation dashboard linking contracts to outcomes

Workforce

- Culture Board and Network Groups
- Overall Progress
- New Department: Gateway, Strategy & Engagement
- Recent appointments
 - Diversity
 - Growing Our Own
- Equality & Inclusion Oversight
 - Member Led
 - Baseline and then Deep Dive

Digital

- New Chief Digital Officer
 - Neil Williams, formerly Gov.uk
- IT Transformation
 - Move away from big Capita contract
 - Overall management and design in-house
 - ‘Shadow IT’ being brought into IT
- Website, apps etc. to be overhauled

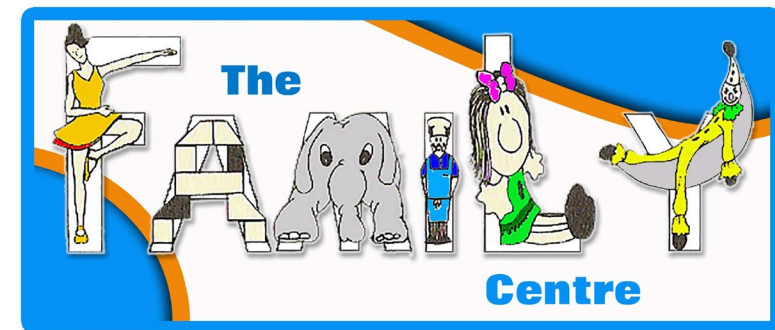
Prevention Different Solutions

- Gateway Link Approach
 - Family Focused
 - Strengths and outcomes based
 - Solution Focused
- Promoting independence
 - Joined up 'front door'
 - Working with Partners, e.g. Health
 - Move away from residential placements
 - Look at underlying cause
 - More early help

Prevention Locality Working Example

Community Connect

- Council At Heart
- Local trusted charity leading role
- 36 organisations working together
 - Housing advice
 - Welfare Benefits advice
 - Job Club
 - Health
 - Crime reduction
 - Affordable Healthy Food
 - Reduced Social Isolation



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Community Cafe

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Tel: 01689 844 277

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You can visit the Food Stop once a week
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using our colour coded system.

The Family Centre
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Croydon CR9 9AZ
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